

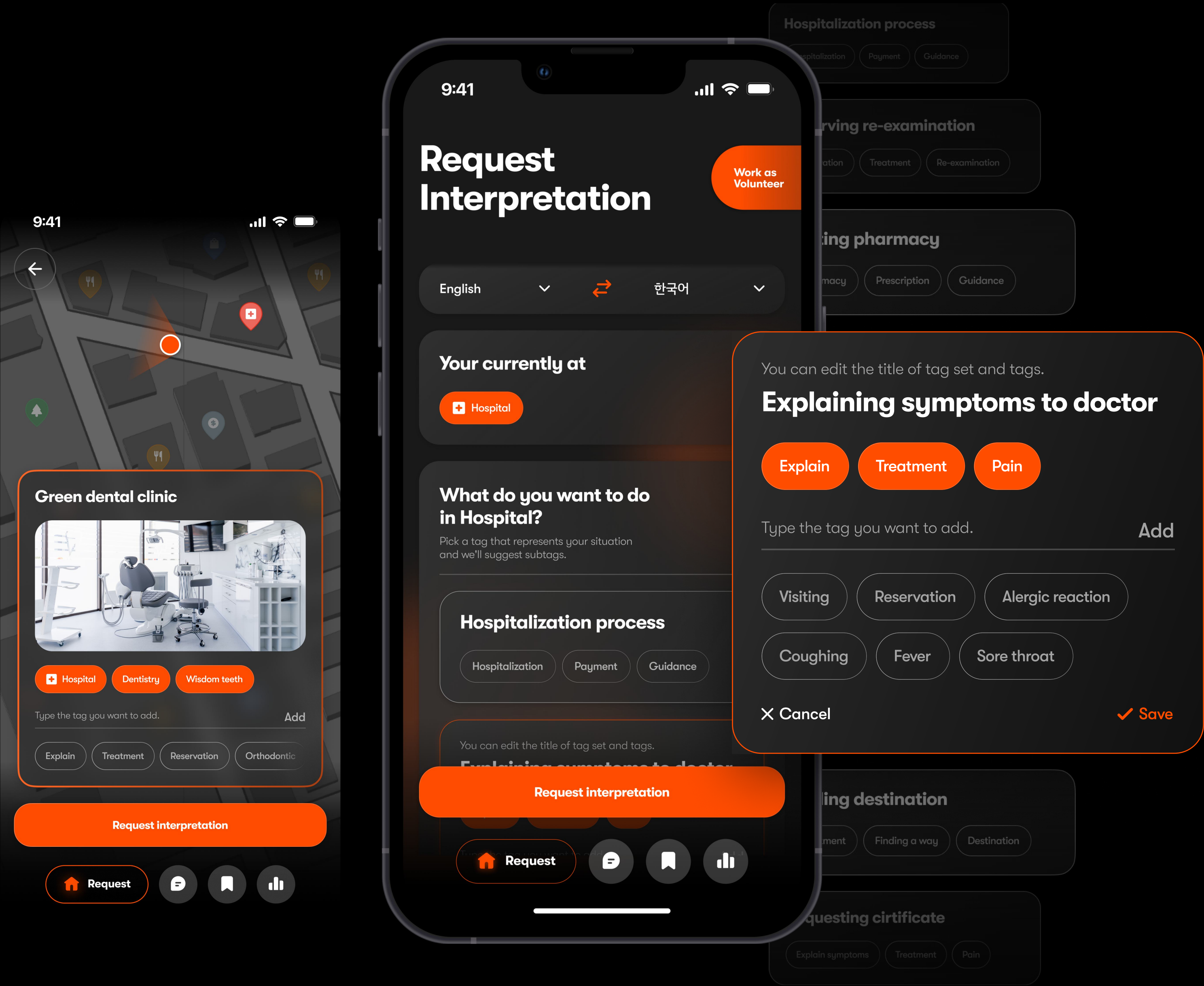


BBB: Revolutionizing Cross-Language Communication Service



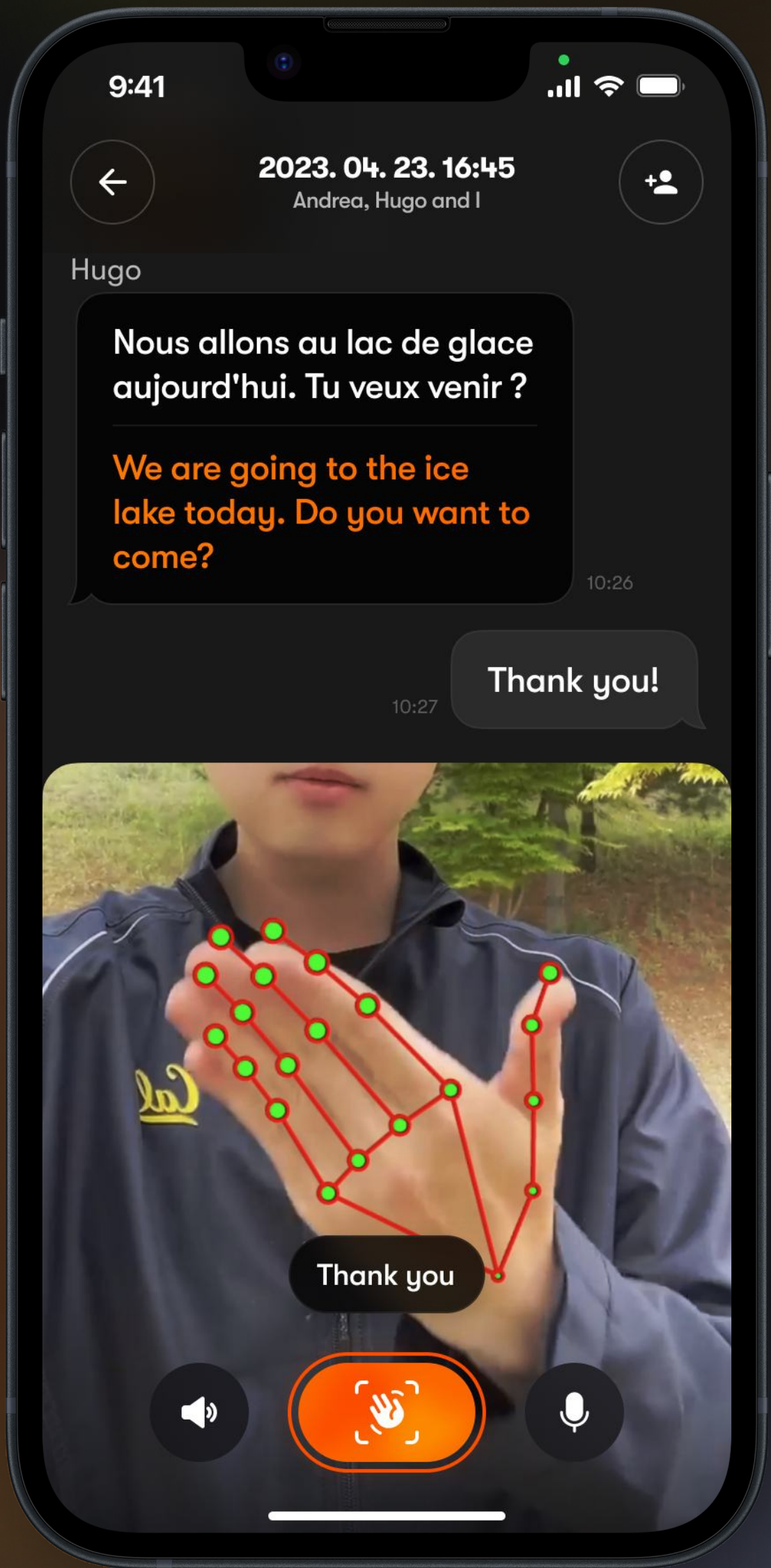
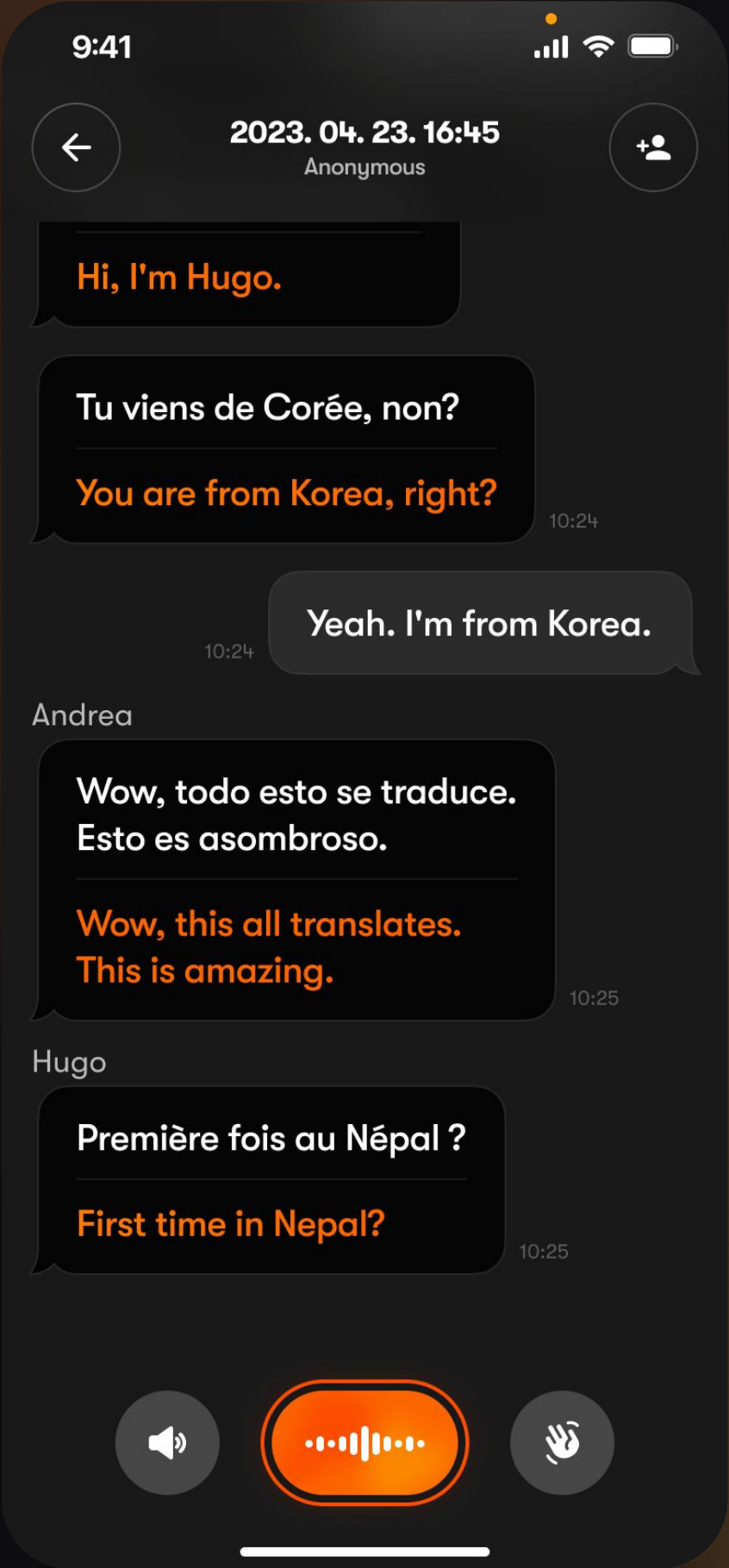
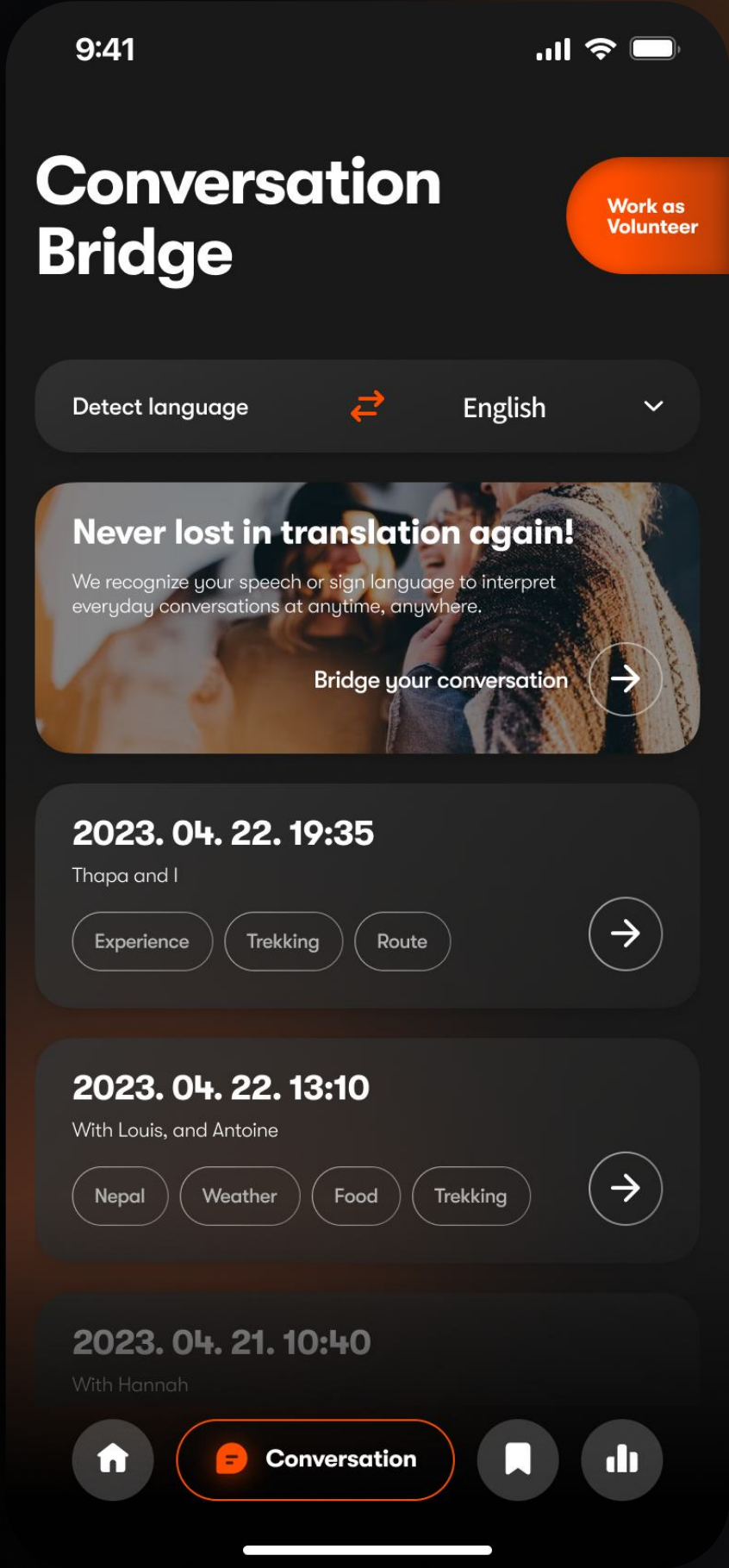
Effective connectivity

The BBB app users describe their situation through tags before requesting interpretation service. The AI automatically suggests additional tags based on the location and context of the case. Users can select tags in two ways: by choosing a group of tags or selecting individual tags directly on the map.



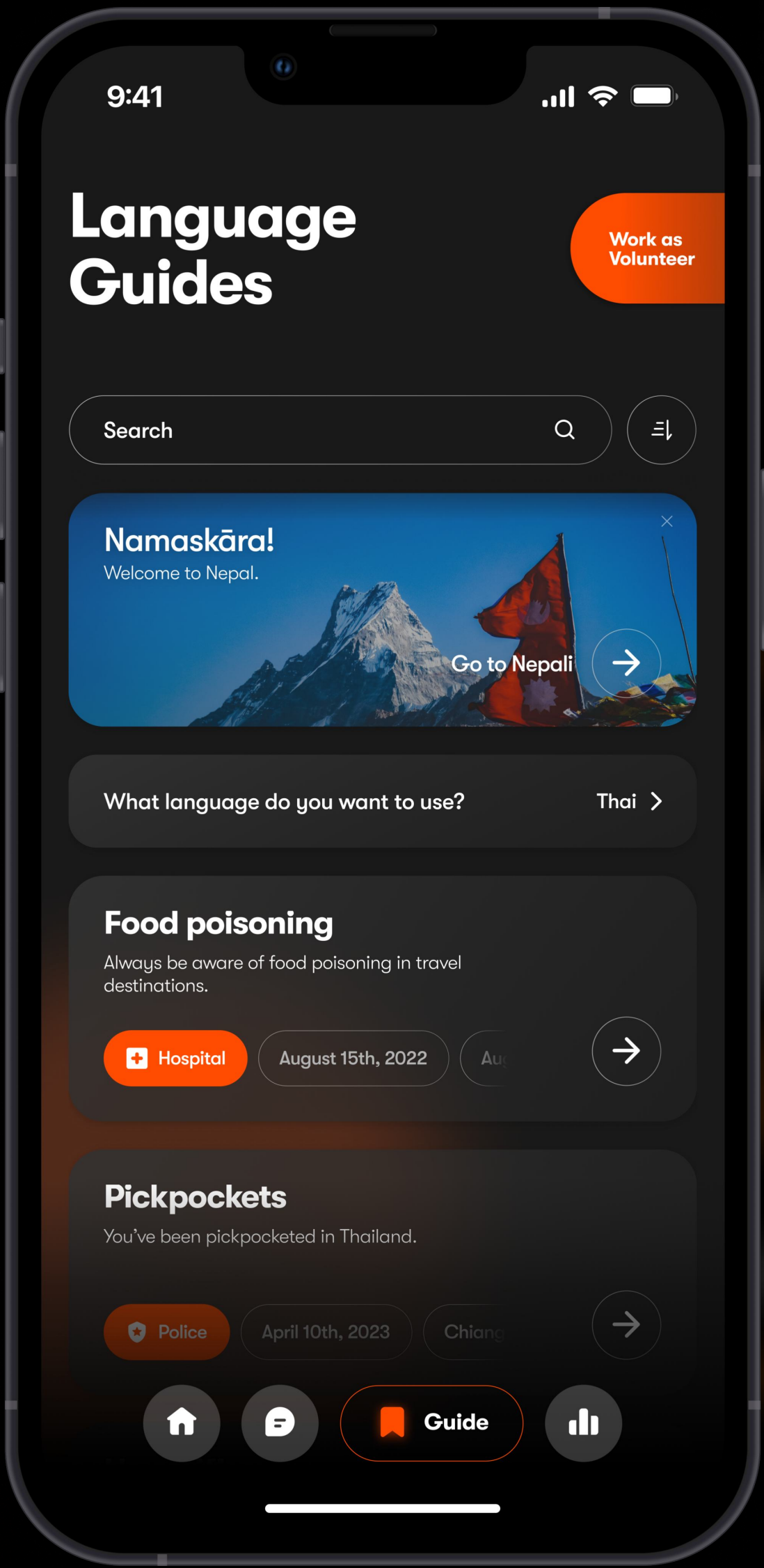
Barrier-free Conversation

The BBB app supports phone call-based interpretation performed by humans. Moreover, it provides a human-friendly interpretation that considers everyone's linguistic, cultural, and physical characteristics by using AI to recognize multilateral speech and sign language.



Begin Language Journey

Depending on where users are now, AI recommends conversation from the user's account of events expected in that country, how to be careful linguistically, or frequently requested interpretation. The more history users build of their interpretations, the more effective users' language guide will be.



Bridge People, Hearts, and Minds

The BBB app is a service that aims to help users from different languages, not only verbal but also non-verbal languages, communicate with each other. It is more than just an interpreter, it builds bridges between people of different languages and cultures.

Q

Mostly, I helped people who faced the situation regarding

Lost Article

16 (33.3%)

Payment

10 (20.8%)

Car Accident

8 (16.7%)

★

Mostly, I helped people who faced language barrier at the

1st

Police Station

16 (33.3%)

2nd

Hospital

14 (29.2%)

3rd

Airport

12 (25.0%)

📅

I've been contributing to society for

93

Days

📞

I talked on the call for

2

hour

8

min

👤

Till now, totally I helped

48

People

9:41

📶🔋

Activity History

📞

👤

📍

📅

🤝

Activity Statistics

Newest ▾

🏷️ Tag

🛒 Shopping Mall ✕

Produce

Date

2022. 12. 27.

Duration

15min 26sec

➔

Requestion

🛒 Shopping Mall

Product

Processed Food

Date

2022. 12. 27.

Duration

15min 26sec

➔

Requestion

🏠

📧

📖

📊 Mypage

9:41

📶🔋

←

History Details

Date of Translation

2022. 10. 17.

The way of call

3-way call

Duration

15:34:59 - 15:39:45

04m 45s

Tags

🛒 Shopping Mall

Product

Refund

Location

Payment

Change

Kind Translation

Accurate Communication

Smooth Conversation

The situation I helped

A Chinese person called me and asked me if I could change the size or refund it because I bought clothes from a shopping mall called Musinsa, but I applied for a purchase in a small size and it seems to have been sent.

I called the customer service center and tried to connect to make a three-way interpretation, but the Musinsa customer service center couldn't connect at all and kept failing. Then, I called Lotte courier and searched with invoice number, confirmed that the item has not arrived yet, contacted Musinsa in China to ask if it is possible to refund or change the size, and informed them that it would be difficult to exchange or refund due to the regulation.

The Chinese person finished the translation with a thank you for interpreting.

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